

Julia Sun

PRODUCT DESIGNER

hellojuliasun@gmail.com

www.hellojuliasun.com

OVERVIEW

I am a product designer with a strong UI focus and experience designing enterprise software for technical users. I help turn complex admin workflows, configuration needs, and product requirements into clear, polished interfaces and implementation-ready design specs. I collaborate closely with UX, product, engineering, QA, and technical stakeholders to refine solutions, support delivery, and improve consistency across enterprise products.

WORK EXPERIENCE

UI Designer

Global Relay | Aug 2022 – Present | Vancouver, BC

- Designed high-fidelity UI, interactions, and specs for enterprise customer administration workflows used by technical and operational users.
- Collaborated with UX designers, PMs, engineers, and technical stakeholders to clarify requirements, constraints, edge cases, and interface solutions.
- Created user flows, prototypes, and interaction models to support design review, stakeholder alignment, and handoff.
- Translated technical requirements for settings, configuration, reporting, and operational tasks into clear, consistent product interfaces.
- Supported delivery through design QA, implementation review, documentation, and iteration based on product and engineering feedback.
- Contributed to the shared design system, including UI patterns, icon work, and documentation to improve consistency across enterprise product experiences.

Founder & Product Designer

Tough Cat Studio | Mar 2026 – Present | Surrey, BC

- Created and launched Pudding Budget, a personal budgeting product, covering problem framing, workflow mapping, UI design, prototyping, content, QA, and release preparation.
- Designed onboarding, budgeting flows, and product content while using AI-assisted workflows to accelerate exploration, front-end iteration, debugging, UX writing, and implementation decisions.

Office Manager, Dispensing Optician & Contact Lens Fitter

Boardwalk Optometry | Jul 2017 – Apr 2021 | Surrey, BC

- Managed scheduling, staffing, inventory, customer service, financial planning, and reporting across a fast-paced service environment.
- Developed strong empathy for admin, operator, and service workflows through hands-on experience managing daily operations.

SKILLS

- Enterprise admin & B2B workflows
- Design systems & UI patterns
- Design QA & agile delivery
- Interaction design & user flows
- Wireframes, prototypes & specs
- UX research & testing
- Technical stakeholder communication
- AI-assisted design workflows
- Accessibility considerations
- HTML / CSS / JavaScript

TOOLS

Figma, Adobe Illustrator, Adobe Photoshop, Claude, Codex, Google Stitch/Gemini, HTML, CSS, JavaScript, ReactJS

EDUCATION

British Columbia Institute of Technology

May 2021 – Nov 2022 | Diploma | BC New Media Design & Web Development

AWARDS

BCIT Entrance Award

The CTV Inc., a Division of Bell Media | Fall 2021